



MD's Message on the occasion of Foundation Day – 13th October 2020

Today we step into 11th year of Foundation day

It's a new day. A new world. A new normal. The world has changed in the last seven months and what we have witnessed weathered and passed through has transformed our perspective! We have managed to recover from the immediate impact of COVID-19. In a short time the pandemic had a far-reaching impact globally, impacting the economy, our society and human life in all aspects.

When the pandemic broke out we had two key priorities – (i) the safety and wellbeing of our people and (ii) business continuity of our customers.

I believe that we surpassed customer expectations with our continuous connect, seamless delivery and sincere efforts. We adopted our own strategy to convey our solidarity in the global war against COVID-19 as well as our commitment. Leadership teams and support functions worked round the clock to ensure our employees and associates remained safe, connected, informed and motivated. I thank everyone for staying together as one family especially during this crisis.

We have been trying to become part of building a sustainable future where the deserving can access the benefits and opportunities. As part of our Corporate Social Responsibility (CSR) programmes, BNPM has been working to benefit the overall socio-economic development in communities that we operate in. Everything we do is inspired by a deep sense of purpose.

Our values hold us in goodstead and are helping us become more ethical reliable and transparent than ever. I am proud of the way we prepare to deal with the current operating scenario and would like to thank our customers, associates and stakeholders for their continuous support. We will continue to innovate and drive success throughout our ecosystem today tomorrow and beyond.

Today marks a momentous day for BNPM. It is just a milestone along a longer journey. It is vital for us to pursue stress-free services and firmly recognize and leverage BNPM's strengths to enhance our competitiveness. Safe operation and compliance with laws and regulations are the foundations of BNPM services. With this in mind, I would like to constantly enjoy the process of change by keeping a higher prospective. Let us move forward to make the BNPM INDIA an outstanding organization.

On this occasion, I would like to congratulate each employees for their sincere services and also like to congratulate the General Managers and senior executives of the Company for their role to encourage employees to emulate their examples and do well in future.

On this 11th Foundation Day My best wishes to all employees and their family members

Jai Hind.

A handwritten signature in blue ink, appearing to read 'KG Viswanathan', is positioned above the printed name and title.

KG Viswanathan
Managing Director